# JOB POSTING

The Florida United Methodist Children's Home Is currently seeking applicants for the following position.

### **Residential Manager**

We are a faith-based organization, creating an atmosphere which enables children and families with special needs to experience God's love and care as presented in the life and ministry of Jesus Christ.

#### **SUMMARY**

This position will oversee certain residential programs, coordinate ancillary services when necessary, consult and ensure of the fidelity of the therapeutic behavioral model within the residential programs and work with staff to assure compliance with contract and government regulations.

Residential Managers are responsible for ensuring teams of Residential Child Care Specialist, Youth Care Specialist and Residential Child Care Assistants deliver exceptional direct care services under the direction of the Director of Campus Life and the therapeutic guidance of the resident's active treatment plan. Residential Managers are essentially responsible for creating and maintaining an environment which supports a positive, therapeutic culture within the residential milieu.

Residential Managers are responsible for the coordination of scheduling, routine on-the-job training, the coordination of residential/house activities, house maintenance and cleanliness, supporting the work of all direct care staff, creating a positive culture of care, and ensuring resident participation in care.

#### **EDUCATION AND/OR EXPERIENCE**

- Bachelor's Degree in Human Services or a related field preferred. Six (6) years of experience in the work related field would constitute in lieu of a Bachelors Degree.
- Supervisory experience and program oversight in a residential setting preferred.

#### **QUALIFICATIONS**

- Must have a fundamental love for children.
- Must have empathy for others and practice the Golden Rule in relationships with residents and their families, with fellow staff members and with others.
- Must possess a strong sense of personal authority, maturity and the integrity for a positive influential role with residents.
- Crisis Intervention and de-escalation experience.
- Experience with at-risk children with challenging behaviors.
- Strong supervision, administration, and team building skills.
- Must be able to communicate effectively, both verbally and in writing, to a diverse range of audiences and settings.
- Ability to work with a wide variety of ethnical, racial, socioeconomic and religious individuals and/or groups.
- Ability to meet critical deadlines and practice good time management.
- Ability to set goals and complete projects in a timely manner.
- Ability to completely understand and maintain strict adherence to confidentiality and safety procedures.
- Understanding, knowledge & empathy of domestic violence and sexual assault issues, among others.
- Skilled in conflict resolution and mediation.

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#### PRIMARY DUTIES AND RESPONSIBILITIES

- Responsible for the collaborative design, implementation, monitoring, and evaluation of the program in line with the mission of the Florida United Methodist Children's Home.
- Ensure the provision of culturally sensitive and compassionate services.
- Ensures that residents are present an on time for all clinical activities. Any absence from a clinical activity must be preapproved by the Therapist responsible for the resident's active treatment plan.
- Actively participate in clinical/multidisciplinary staffings and communicate fully regarding the delivery of
  treatment services to the residents, each resident's progress and condition while in the house, staff
  adherence to the resident's active treatment plan and FUMCH clinical standards.
- Provide direction and supervision to the residential staff under their purview and perform the duties
  necessary to ensure a structured, cohesive team including hiring, budgeting, discipline, recruiting, and
  scheduling of staff.
- Work with the direct care staff to access training needs and assure its implementation.
- Serve as on-call in assigned programs. Also assist with on call when other Residential Managers are not
  available.
- Responsible for the oversight, program implementation, monitoring and evaluation of the various residential programs.
- Work cooperatively with the Director of Campus Life in creating successful programs.
- Maintains professional growth by attending seminars and workshops.
- Obtain certification in any approved crisis intervention and model of care programs for the organization.
- Serve as a consultant for the Teaching Family Model of care in the residential cottages.
- Assist children with the day-to-day non-academic activities necessary to facilitate adjustment into campus life.
- Support direct care staff in implementing interventions when needed.
- Provide debriefing coaching for staff after crisis situations.
- Interpret and enforce all policy and procedures.
- Lead in the absence of the Director of Campus Life.
- Responsible for any other duties that are assigned by the Director of Campus Life

### SUPERVISORY RESPONSIBILITIES

Provide supervision to direct care staff in the residential programs.

The Florida United Methodist Children's Home does not discriminate on the basis of race, color, creed, national origin, sex, religion, age, disability, veteran status, marital status, or any other status protected by law except where such protected category is a bona fide occupational qualification (BFOQ), to the extent that someone's needs can be addressed and cared for within the scope of program services with the financial resources of the agency. FUMCH makes services accessible and available for persons with communication challenges. Equal Opportunity Employer, Drug Free Workplace. All applicants must be able to pass a Federal background screen, drug screen, and driving screen.

<u>To apply</u>: e-mail resume to <u>jobs@fumch.org</u>, or Fax to (386) 668-3363, Attn: Human Resources.